

Hound Parish Council Community Engagement Questionnaire Analysis May 2010

Of the 3150 questionnaires distributed to Hound residents with the March 2010 'Newshound' newsletter, 17 responses were received, a response rate of 0.54%. The responses to each question are shown as actual figures, followed by the percentage of the response rate in brackets.

(Additional comments received from the questionnaires are indicated in red type)

Thank you for agreeing to complete this questionnaire, which will help Hound Parish Council to improve its contact with members of the public.

Please circle the statement which reflects your feelings about the Council.

1. Are you aware that there is a parish council in Hound?

Yes	17 (100%)	No	0 (0%)
-----	-----------	----	--------

2. Do you feel you are well informed about council issues in Hound?

(i) Yes, I feel well informed	4 (23.5%)
(ii) Yes, but I could be better informed	10 (58.8%)
(iii) No, I don't feel well informed	3 (17.7%)
(iv) Other (please specify)	0 (0.0%)

3. If you have answered (ii) or (iii) to question 2 above, how do you think the Parish Council could keep you better informed?

Please choose from one of the following:

(Unfortunately some respondents chose more than one option for this question)

(i) Website	4 (23.5%)
(ii) Newsletter	7 (41.2%)
(iii) Parish Office (call in person)	2 (11.7%)
(iv) Councillors	0 (0.0%)
(v) Noticeboards	4 (23.5%)
(vi) Attend a Council meeting	1 (5.9%)
(vii) Telephone	0 (0.0%)
(viii) Text message	0 (0.0%)
(ix) Articles in 'The Scene' magazine or Daily Echo	5 (29.4%)

(x) Other (please indicate your preference) 1 (5.9%)

4. Hound Parish Council has a website ([www.houndparishcouncil.org](http://www.houndparishcouncil.org)). Have you visited the website?

Yes 4 (23.5%)

No 13 (76.5%)

5. If you have visited the website, do you think it provides sufficient information about Hound Parish Council, its services and links to other relevant organisations?

Yes 0 (0.0%) 'It's good but more on the planning section would be appreciated'

No 4 (100.0%) 'Short on community organisations'  
'Like any website it is ongoing - constantly being upgraded, it is OK'

6. Hound Parish Council distributes the 'Newshound', a quarterly newsletter to every household in Hound, which is also available at the Parish Office and other locations. Have you seen a copy?

Yes 16 (94.1%) 'Not every issue, delivery a bit spasmodic'

No 1 (5.8%) 'This is the first copy I have received'

7. If you have received a copy, would you rate it as:

(i) Excellent 0 (0.0%)

(ii) Very Good 9 (52.9%)

(iii) Satisfactory	5 (29.4%)
(iv) Poor	2 (11.8%)
(v) Very Poor	1 (5.9%)

8. If you have answered (iii), (iv) or (v) to question 7 above, how would you suggest it is improved?

'More information about local facilities and events'

'Telephone numbers etc for local health services'

'Telephone numbers etc for advice helplines'

'More information'

'I would like to see more articles/notes in it'

'Better information, particularly as regards building developments - no more blocks of flats or building on green fields'

'There is so little information which suggests that the council is doing very little work for us. This edition has only one item -

Beacon Good Neighbours - which is not information about the council or a survey. Money can be better spent'

'Make it more comprehensive and also more frequent'

9. Do you know who your Parish Councillors are?

Yes	10 (58.9%)	'I do now I have read page 2 (of the Newshound)'
		'4 (of them)'
		'Some of them'
No	7 (41.1%)	'Well, 3 (of them)'

10. If you wanted to contact your parish councillor, what would be your preferred method?

(Some respondents chose more than one option for this question)

(i) In person	3 (17.6%)
(ii) E-mail	4 (23.5%)
(iii) Telephone	10 (58.8%)
(iv) Letter	4 (23.5%)

(v) Text message 0

(vi) Other (please specify) 0

11. Please circle as many of the following issues which you would wish to discuss with councillors:

Planning (including gravel extraction & minerals)	11 (64.7%)	
Roads & transport issues	14 (82.3%)	'Can we have a speed indicator on Woolston Road/Ingleside soon'
Community groups	4 (23.5%)	
Access to health provision	2 (11.7%)	
Shopping facilities	1 (5.8%)	
Environmental issues	8 (47.0%)	'Clear the signs on the LHS of Hound Road/Hound Way on approach to village,
Play areas & leisure	3 (17.6%)	before the railway bridge. Some are very green - particularly the speed limits!!'
Burial Ground	3 (17.6%)	
Other (please add)	3 (17.6%)	'Nothing at present'
		'All (of the) above, when necessary'
		'Anti-social behaviour'

'Re-allocate the unused  
allotments'

12. Hound Parish Council proposes to help the community produce a Parish Plan, which would help shape how you would like your community in Hound to progress in the future. The following are some suggestions which could be included in the Plan. Please circle as many of the following issues which you would rate as being of importance to you:

(i) Crime reduction

0 (0.0%)

'Should be left to other bodies'



		'I think we are well looked after with PCSOs - keep it up'
(ii) Education	13 (76.4%)	'Should be left to other bodies'
		'More adult education classes in school/library or village halls'
(iii) Environmental & conservation issues	7 (41.1%)	
(iv) Health provision	14 (82.4%)	
(v) Housing	5 (29.4%)	'Should be left to other bodies'
(vi) Local shopping	6 (35.3%)	'Support our little shop in Butlocks Heath'
(vii) Roads & traffic calming measures	8 (47.0%)	'Street parking issues - double & illegal parking'
(viii) Sport & leisure	15 (88.2%)	
(ix) Services & facilities for older people	4 (23.5%)	'And carers'
(x) Services & facilities for younger people	11 (64.7%)	'Community awards/service in summer may be good projects with youth workers, perhaps via Beacon good neighbours eg garden makeovers, fence painting'
(xi) Transport	5 (29.4%)	'Should be left to other bodies'
		'Protect our rail & bus services & no more traffic on Hamble Lane'
(xii) Waste collection	11 (64.7%)	'Better litterpicking'

			'More street cleaners'
(xiii) Other (please specify)	10 (58.8%)		'Better enforcing the law'

13. Would you be willing to help formulate the Parish Plan?

Yes	11 (64.7%)	No	4 (23.5%)	Not indicated	2 (11.8%)
-----	------------	----	-----------	---------------	-----------